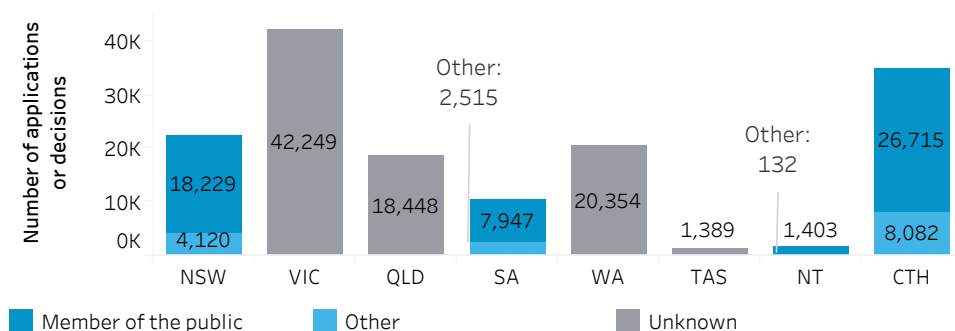# National Dashboard - Utilisation of Information Access Rights - 2020-21
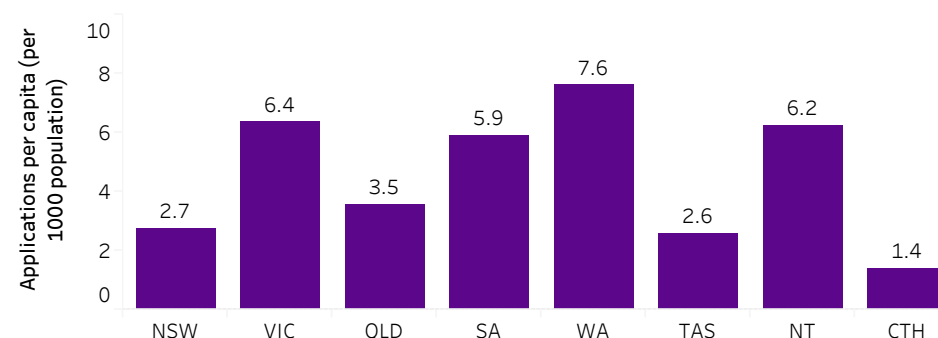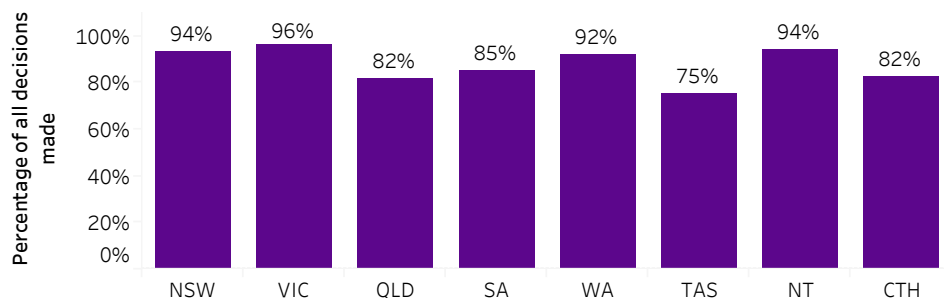
Metric 1: Count of formal applications/decisions by type of applicant

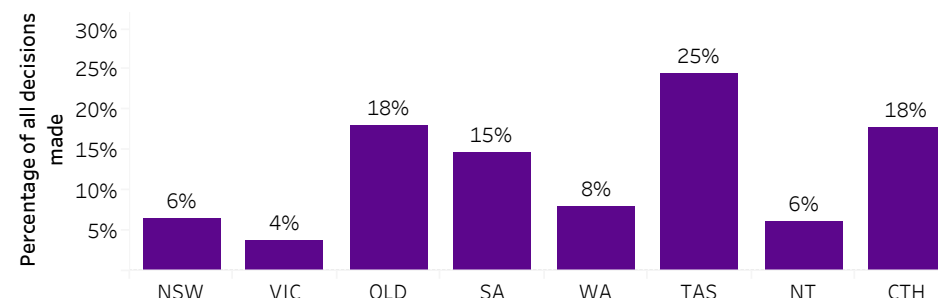Other: 2,515
Other: 132

	NSW	VIC	QLD	SA	WA	TAS	NT	CTH
Member of the public	18,229			7,947				26,715
Other	4,120							8,082
Unknown		42,249	18,448		20,354	1,389	1,403	

Legend: ■ Member of the public ■ Other ■ Unknown

Metric 2: Formal applications received per capita

Applications per capita (per 1000 population)

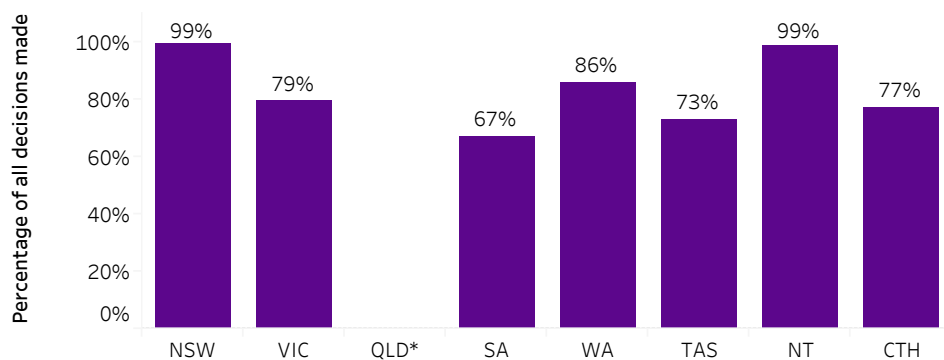| NSW	VIC	QLD	SA	WA	TAS	NT	CTH
2.7	6.4	3.5	5.9	7.6	2.6	6.2	1.4

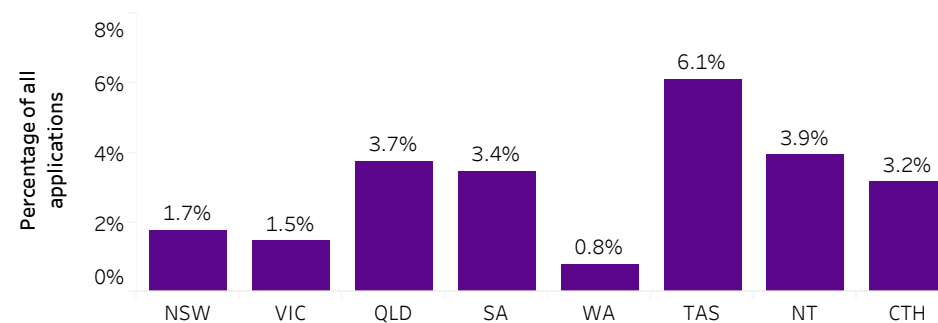## Metric 3: Percentage of all decisions made on formal applications/pages where access was granted in full or in part

NSW	VIC	QLD	SA	WA	TAS	NT	CTH
94%	96%	82%	85%	92%	75%	94%	82%

Metric 4: Percentage of all decisions made on formal applications/pages where access was refused in full

NSW	VIC	QLD	SA	WA	TAS	NT	CTH
6%	4%	18%	15%	8%	25%	6%	18%

Metric 5: Percentage of all decisions made within the statutory time frame

NSW	VIC	QLD*	SA	WA	TAS	NT	CTH
99%	79%		67%	86%	73%	99%	77%

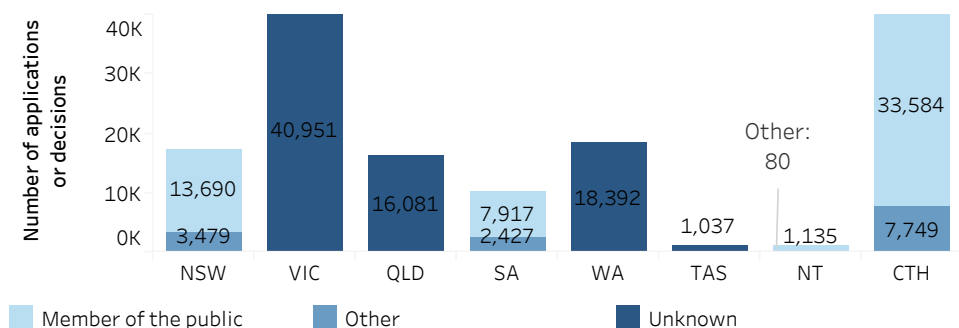## Metric 6: Percentage of applications received which are reviewed by the jurisdiction Information Commissioner/Ombudsman

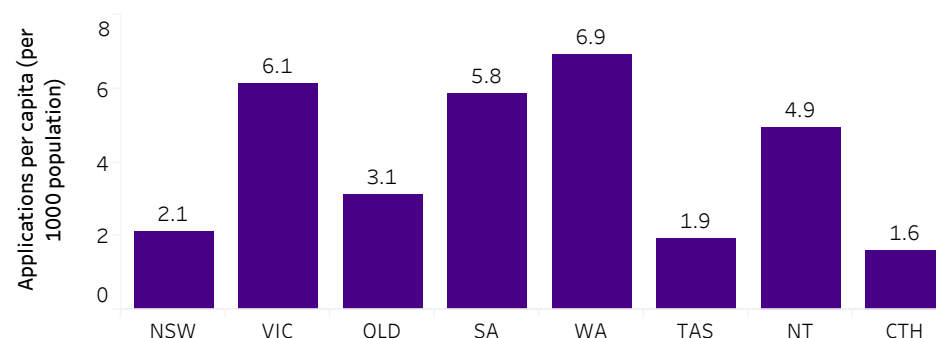| NSW	VIC	QLD	SA	WA	TAS	NT	CTH
1.7%	1.5%	3.7%	3.4%	0.8%	6.1%	3.9%	3.2%

*Data on the number of decisions made within a jurisdiction's statutory time frame is not currently available from QLD.

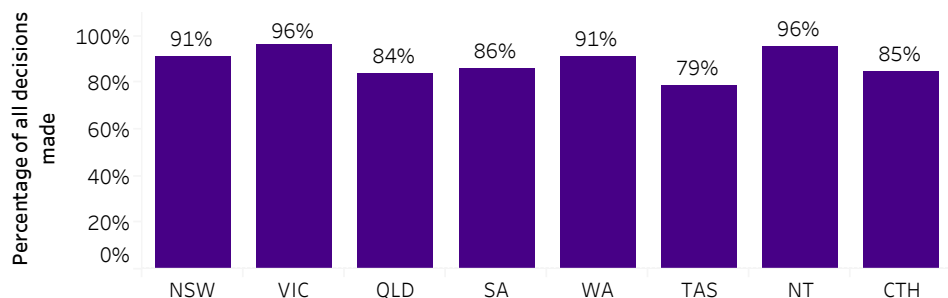# National Dashboard - Utilisation of Information Access Rights - 2019-20

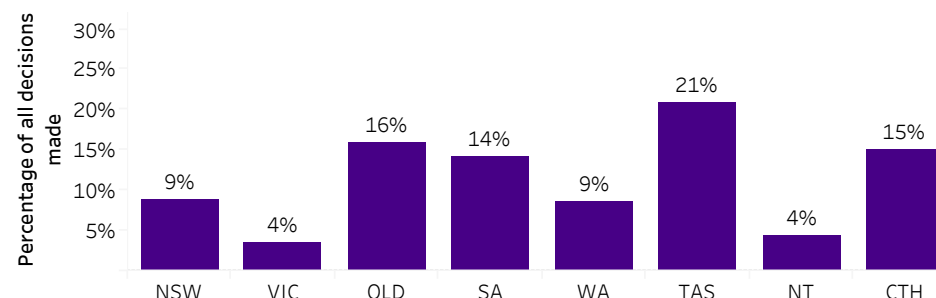## Metric 1: Count of formal applications/decisions by type of applicant

Number of applications or decisions

- NSW: Member of the public 13,690; Unknown 3,479
- VIC: 40,951
- QLD: 16,081
- SA: 7,917; 2,427
- WA: 18,392
- TAS: 1,037
- NT: 1,135
- CTH: 33,584; 7,749

Other: 80

Legend: Member of the public | Other | Unknown

Metric 2: Formal applications received per capita

Applications per capita (per 1000 population)

- NSW: 2.1
- VIC: 6.1
- QLD: 3.1
- SA: 5.8
- WA: 6.9
- TAS: 1.9
- NT: 4.9
- CTH: 1.6

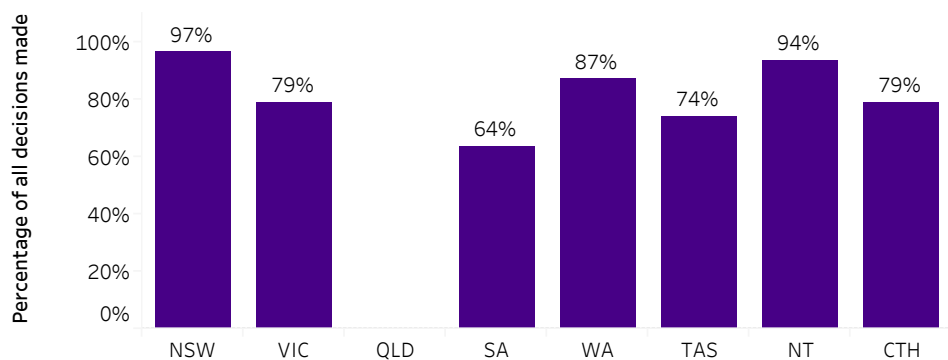## Metric 3: Percentage of all decisions made on formal applications/pages where access was granted in full or in part

Percentage of all decisions made

- NSW: 91%
- VIC: 96%
- QLD: 84%
- SA: 86%
- WA: 91%
- TAS: 79%
- NT: 96%
- CTH: 85%

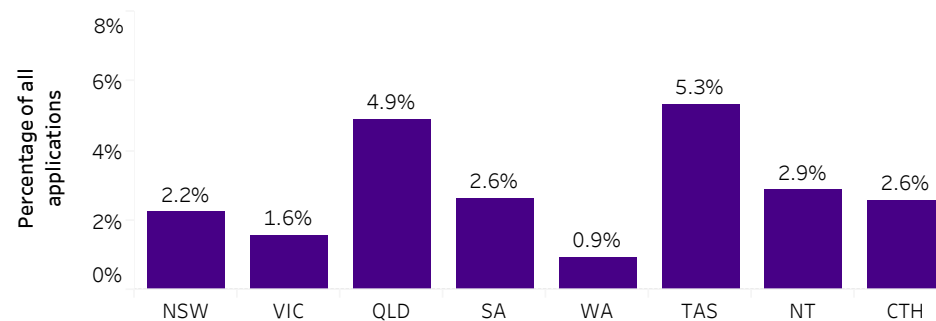## Metric 4: Percentage of all decisions made on formal applications/pages where access was refused in full

Percentage of all decisions made

- NSW: 9%
- VIC: 4%
- QLD: 16%
- SA: 14%
- WA: 9%
- TAS: 21%
- NT: 4%
- CTH: 15%

Metric 5: Percentage of all decisions made within the statutory time frame

Percentage of all decisions made

- NSW: 97%
- VIC: 79%
- QLD: (no data)
- SA: 64%
- WA: 87%
- TAS: 74%
- NT: 94%
- CTH: 79%

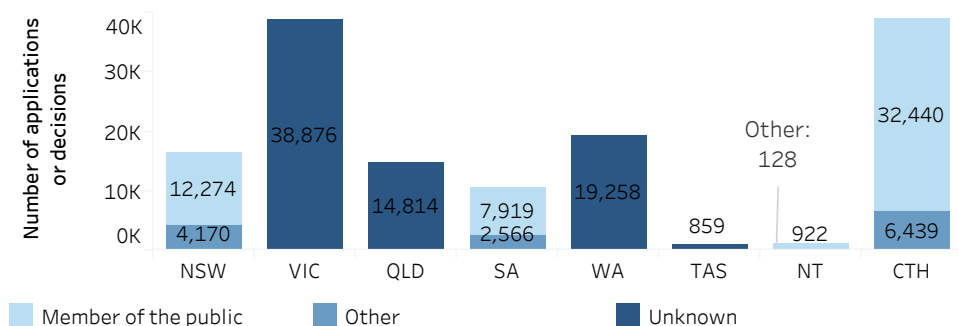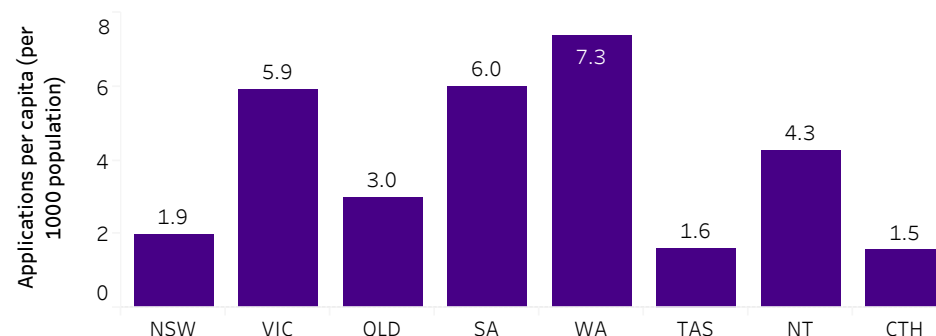*Data on the number of decisions made within a jurisdiction's statutory time frame is not currently available from QLD.*

Metric 6: Percentage of applications received which are reviewed by the jurisdiction Information Commissioner/Ombudsman

Percentage of all applications

- NSW: 2.2%
- VIC: 1.6%
- QLD: 4.9%
- SA: 2.6%
- WA: 0.9%
- TAS: 5.3%
- NT: 2.9%
- CTH: 2.6%

National Dashboard - Utilisation of Information Access Rights - 2018-19

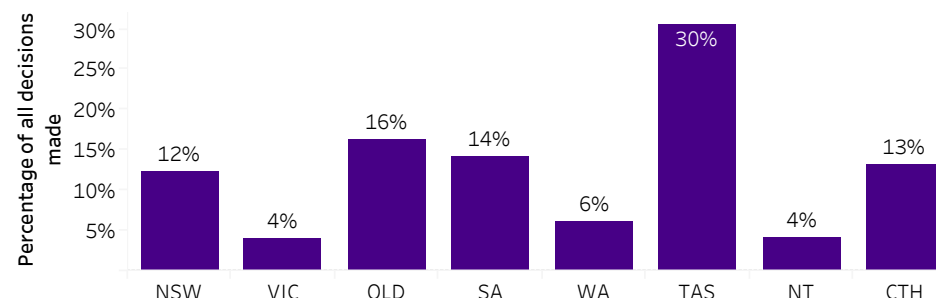## Metric 1: Count of formal applications/decisions by type of applicant

Legend: Member of the public | Other | Unknown

Values shown:
- NSW: 12,274 / 4,170
- VIC: 38,876
- QLD: 14,814
- SA: 7,919 / 2,566
- WA: 19,258
- TAS: 859
- NT: 922 / Other: 128
- CTH: 32,440 / 6,439

Metric 2: Formal applications received per capita

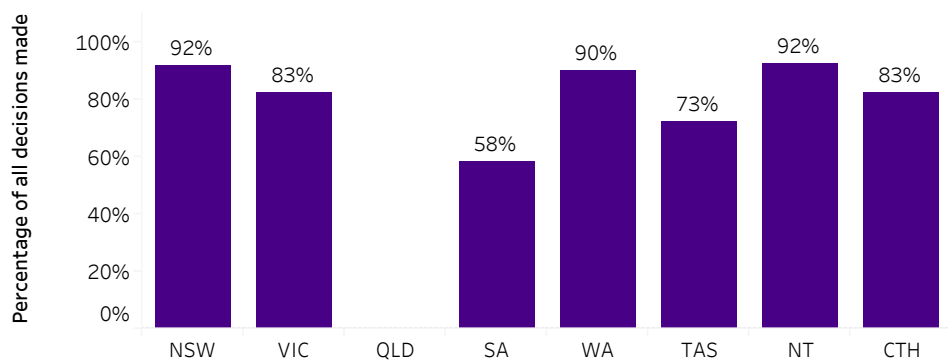- NSW: 1.9
- VIC: 5.9
- QLD: 3.0
- SA: 6.0
- WA: 7.3
- TAS: 1.6
- NT: 4.3
- CTH: 1.5

Metric 3: Percentage of all decisions made on formal applications/pages where access was granted in full or in part

- NSW: 88%
- VIC: 96%
- QLD: 84%
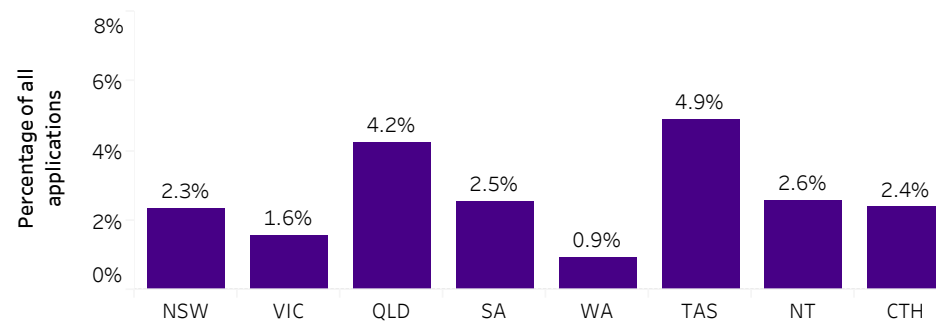- SA: 86%
- WA: 94%
- TAS: 70%
- NT: 96%
- CTH: 87%

Metric 4: Percentage of all decisions made on formal applications/pages where access was refused in full

- NSW: 12%
- VIC: 4%
- QLD: 16%
- SA: 14%
- WA: 6%
- TAS: 30%
- NT: 4%
- CTH: 13%

Metric 5: Percentage of all decisions made within the statutory time frame

- NSW: 92%
- VIC: 83%
- QLD: (no data)
- SA: 58%
- WA: 90%
- TAS: 73%
- NT: 92%
- CTH: 83%

Data on the number of decisions made within a jurisdiction's statutory time frame is not currently available from QLD.

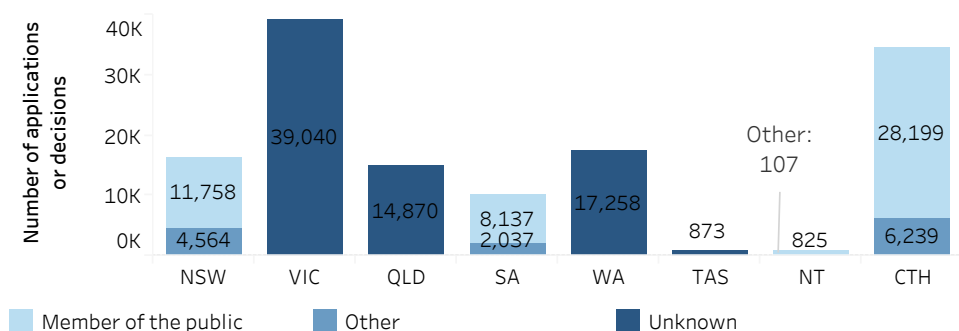## Metric 6: Percentage of applications received which are reviewed by the jurisdiction Information Commissioner/Ombudsman

- NSW: 2.3%
- VIC: 1.6%
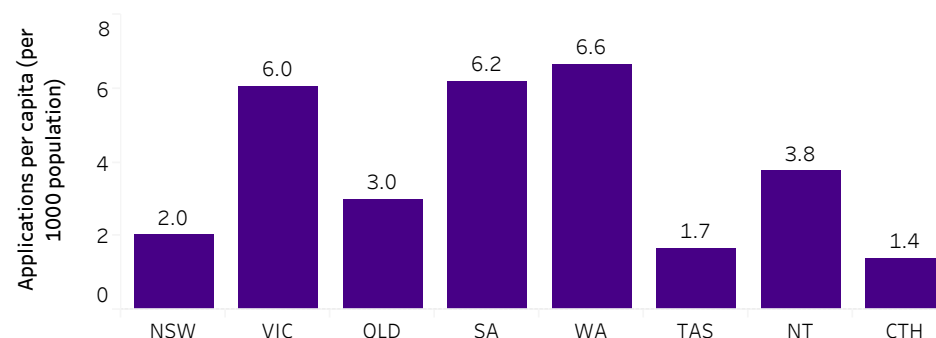- QLD: 4.2%
- SA: 2.5%
- WA: 0.9%
- TAS: 4.9%
- NT: 2.6%
- CTH: 2.4%

National Dashboard - Utilisation of Information Access Rights - 2017-18

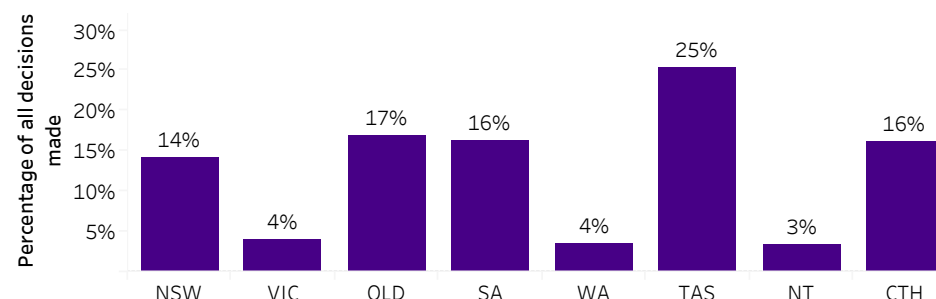## Metric 1: Count of formal applications/decisions by type of applicant

Legend:
- Member of the public
- Other
- Unknown

Y-axis: Number of applications or decisions (0K, 10K, 20K, 30K, 40K)

Values:
- NSW: 11,758 / 4,564
- VIC: 39,040
- QLD: 14,870
- SA: 8,137 / 2,037
- WA: 17,258
- TAS: 873
- NT: 825 / Other: 107
- CTH: 28,199 / 6,239

Metric 2: Formal applications received per capita

Y-axis: Applications per capita (per 1000 population) (0, 2, 4, 6, 8)

Values:
- NSW: 2.0
- VIC: 6.0
- QLD: 3.0
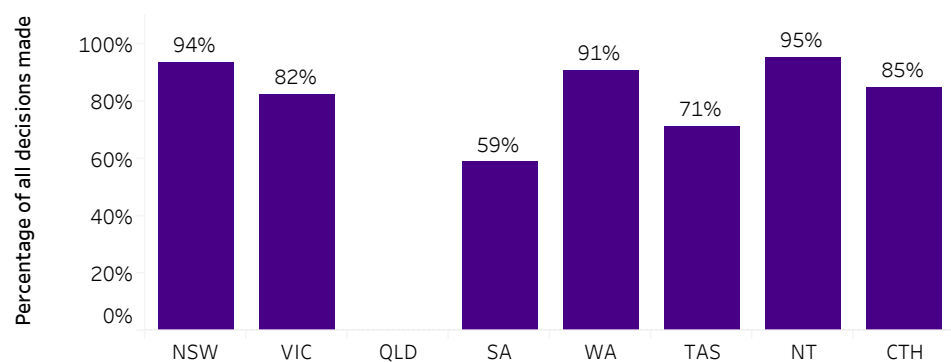- SA: 6.2
- WA: 6.6
- TAS: 1.7
- NT: 3.8
- CTH: 1.4

Metric 3: Percentage of all decisions made on formal applications/pages where access was granted in full or in part

Y-axis: Percentage of all decisions made (0%, 20%, 40%, 60%, 80%, 100%)

Values:
- NSW: 86%
- VIC: 96%
- QLD: 83%
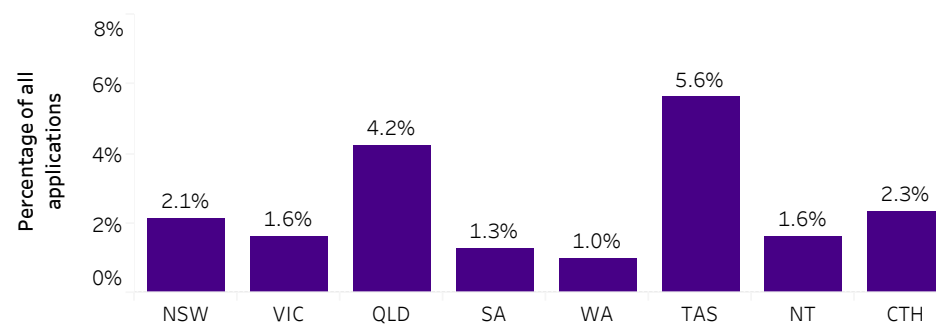- SA: 84%
- WA: 96%
- TAS: 77%
- NT: 97%
- CTH: 84%

Metric 4: Percentage of all decisions made on formal applications/pages where access was refused in full

Y-axis: Percentage of all decisions made (5%, 10%, 15%, 20%, 25%, 30%)

Values:
- NSW: 14%
- VIC: 4%
- QLD: 17%
- SA: 16%
- WA: 4%
- TAS: 25%
- NT: 3%
- CTH: 16%

Metric 5: Percentage of all decisions made within the statutory time frame

Y-axis: Percentage of all decisions made (0%, 20%, 40%, 60%, 80%, 100%)

Values:
- NSW: 94%
- VIC: 82%
- QLD: (no data)
- SA: 59%
- WA: 91%
- TAS: 71%
- NT: 95%
- CTH: 85%

Data on the number of decisions made within a jurisdiction's statutory time frame is not currently available from QLD.

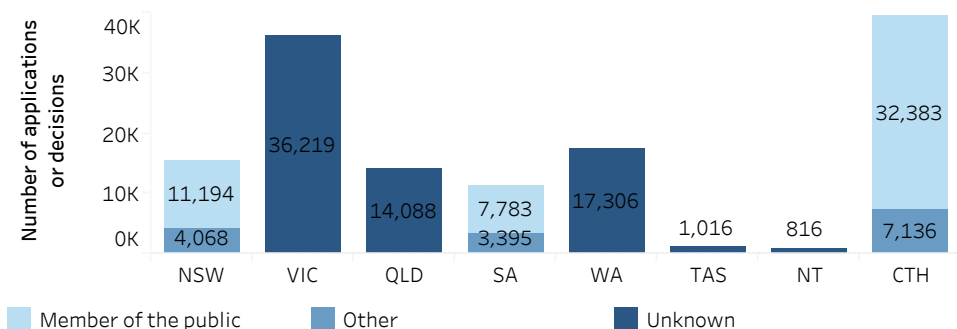## Metric 6: Percentage of applications received which are reviewed by the jurisdiction Information Commissioner/Ombudsman

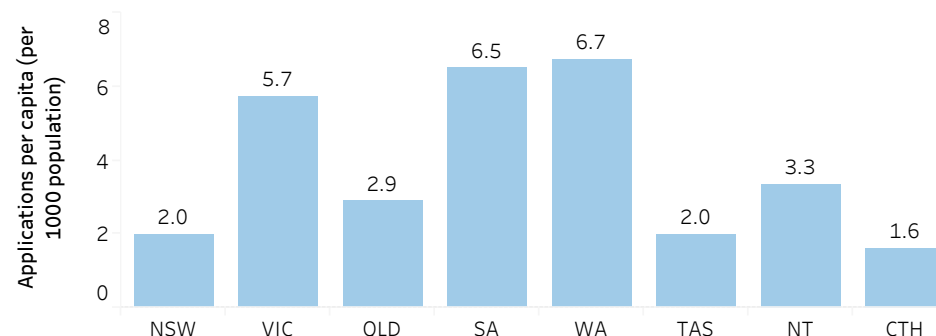Y-axis: Percentage of all applications (0%, 2%, 4%, 6%, 8%)

Values:
- NSW: 2.1%
- VIC: 1.6%
- QLD: 4.2%
- SA: 1.3%
- WA: 1.0%
- TAS: 5.6%
- NT: 1.6%
- CTH: 2.3%

National Dashboard - Utilisation of Information Access Rights - 2016-17

Metric 1: Count of formal applications/decisions by type of applicant

- Member of the public
- Other
- Unknown

Values shown: NSW 11,194 / 4,068; VIC 36,219; QLD 14,088; SA 7,783 / 3,395; WA 17,306; TAS 1,016; NT 816; CTH 32,383 / 7,136

Metric 2: Formal applications received per capita

Applications per capita (per 1000 population): NSW 2.0, VIC 5.7, QLD 2.9, SA 6.5, WA 6.7, TAS 2.0, NT 3.3, CTH 1.6

Metric 3: Percentage of all decisions made on formal applications/pages where access was granted in full or in part

NSW 86%, VIC 96%, QLD 80%, SA 78%, WA 97%, TAS 71%, NT 67%, CTH 90%

Metric 4: Percentage of all decisions made on formal applications/pages where access was refused in full

NSW 14%, VIC 4%, QLD 20%, SA 17%, WA 3%, TAS 15%, NT 28%, CTH 10%

Metric 5: Percentage of all decisions made within the statutory time frame

NSW 95%, VIC 90%, SA 54%, TAS 69%, CTH 58%

Data on the number of decisions made within a jurisdiction's statutory time frame is not available from QLD, WA and the NT.

Metric 6: Percentage of applications received which are reviewed by the jurisdiction Information Commissioner/Ombudsman

NSW 2.1%, VIC 1.6%, QLD 3.7%, SA 1.9%, WA 0.7%, TAS 7.6%, NT 2.2%, CTH 1.6%
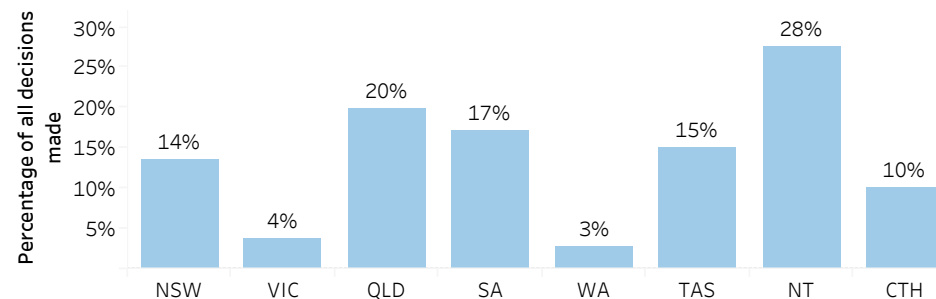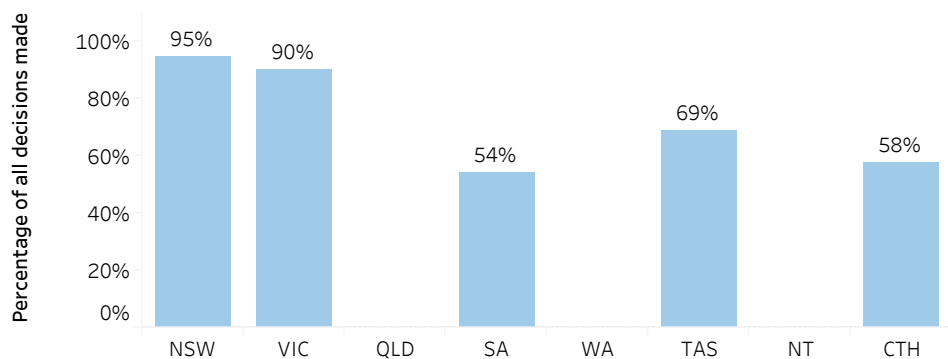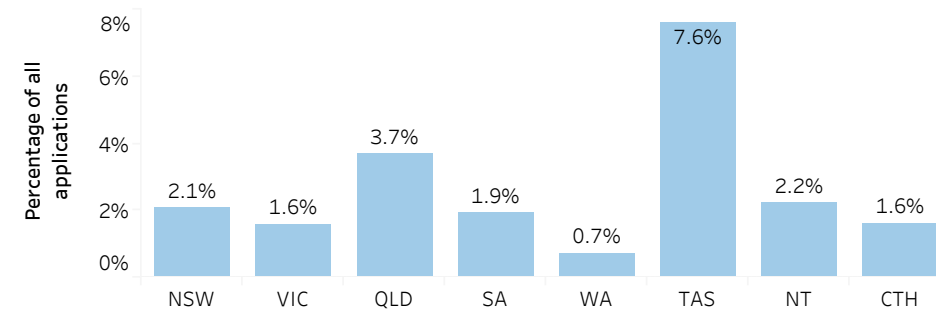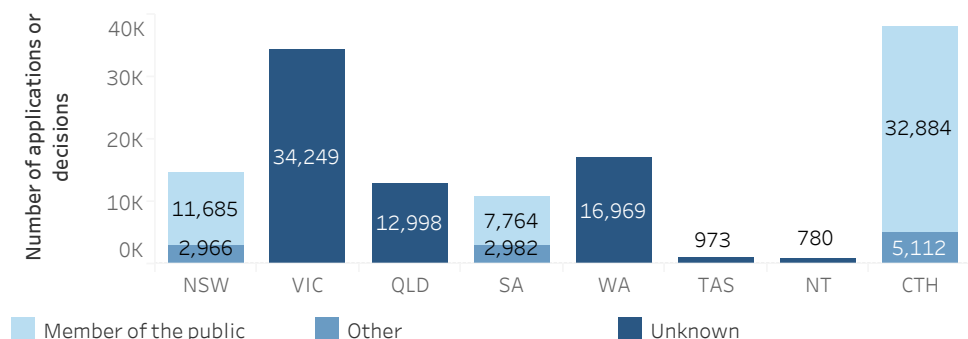
National Dashboard - Utilisation of Information Access Rights - 2015-16

Metric 1: Count of formal applications/decisions by type of applicant

Number of applications or decisions

- NSW: 11,685 / 2,966
- VIC: 34,249
- QLD: 12,998
- SA: 7,764 / 2,982
- WA: 16,969
- TAS: 973
- NT: 780
- CTH: 32,884 / 5,112

Legend: Member of the public | Other | Unknown

Metric 2: Formal applications received per capita

Applications per capita (per 1000 population)

- NSW: 1.9
- VIC: 5.6
- QLD: 2.7
- SA: 6.3
- WA: 6.5
- TAS: 1.9
- NT: 3.2
- CTH: 1.6

Metric 3: Percentage of all decisions made on formal applications/pages where access was granted in full or in part

Percentage of all decisions made

- NSW: 86%
- VIC: 97%
- QLD: 81%
- SA: 91%
- WA: 97%
- TAS: 77%
- NT: 70%
- CTH: 90%

Metric 4: Percentage of all decisions made on formal applications/pages where access was refused in full

Percentage of all decisions made

- NSW: 14%
- VIC: 3%
- QLD: 19%
- SA: 8%
- WA: 3%
- TAS: 17%
- NT: 20%
- CTH: 10%

Metric 5: Percentage of all decisions made within the statutory time frame

Percentage of all decisions made

- NSW: 97%
- VIC: 93%
- SA: 96%
- TAS: 63%
- CTH: 79%

Metric 6: Percentage of applications received which are reviewed by the jurisdiction Information Commissioner/Ombudsman

Percentage of all applications

- NSW: 2.6%
- VIC: 1.3%
- QLD: 2.8%
- SA: 1.5%
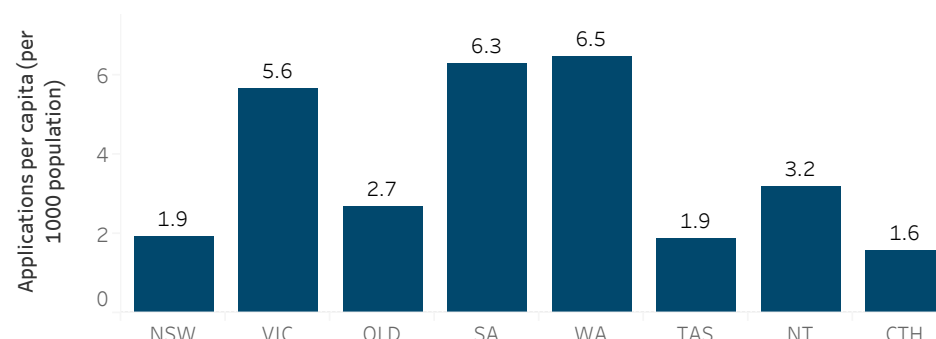- WA: 0.8%
- TAS: 4.1%
- NT: 3.1%
- CTH: 1.3%

Data on the number of decisions made within a jurisdiction's statutory time frame is not available from QLD, WA and the NT.

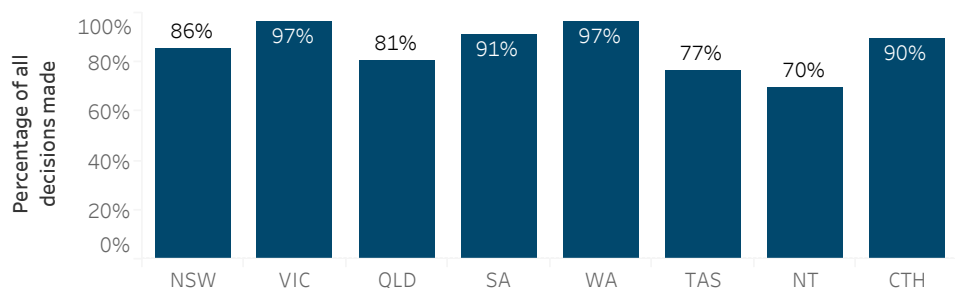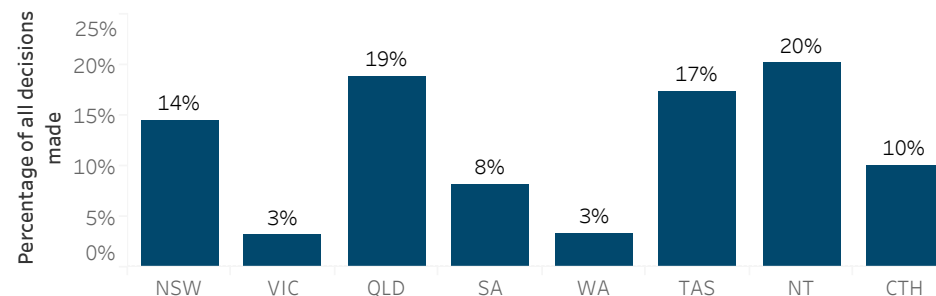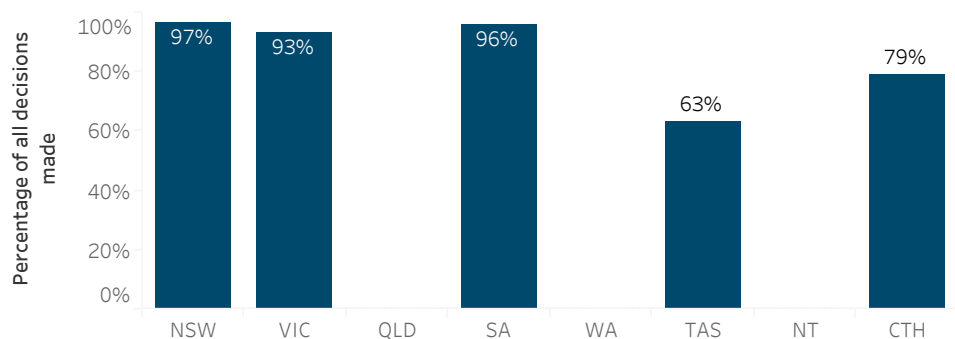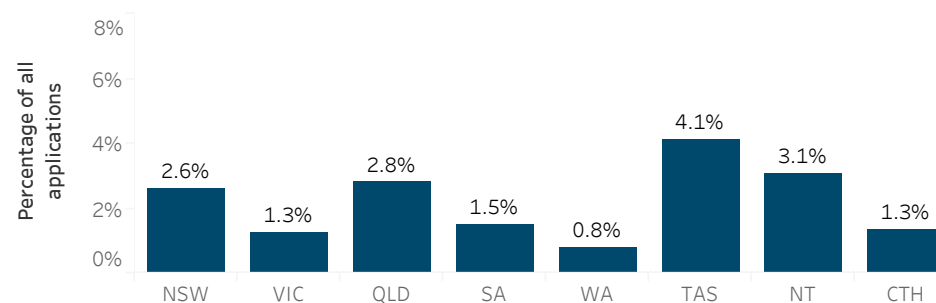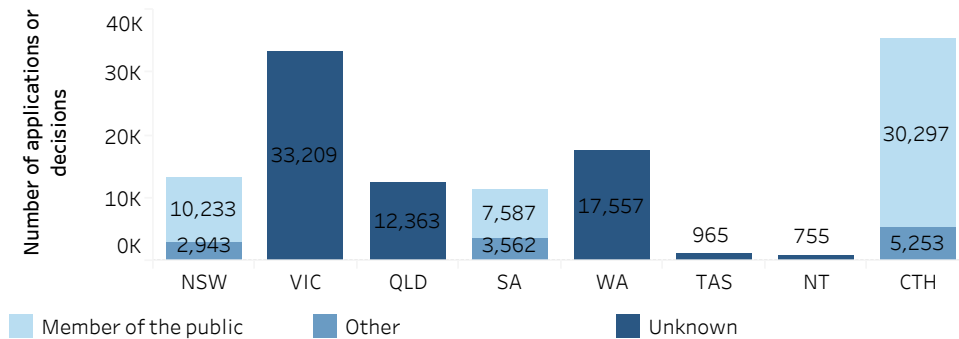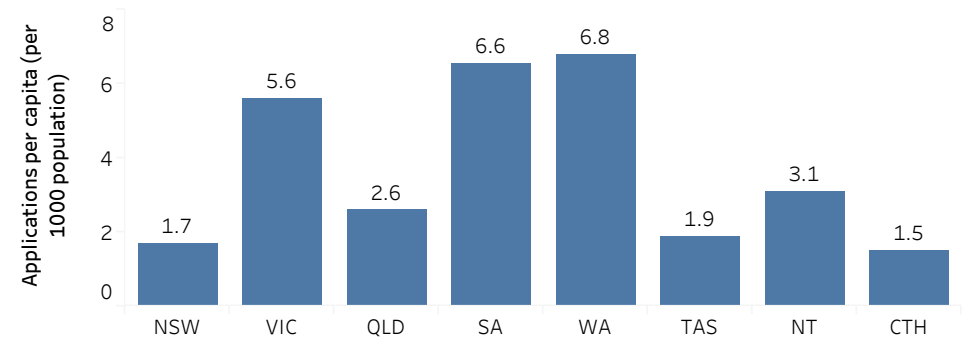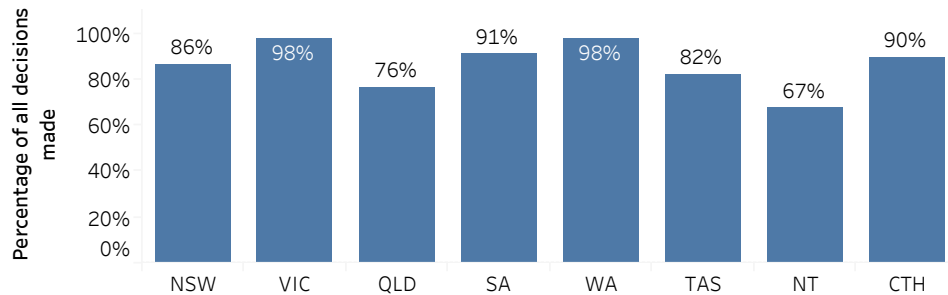# National Dashboard - Utilisation of Information Access Rights - 2014-15

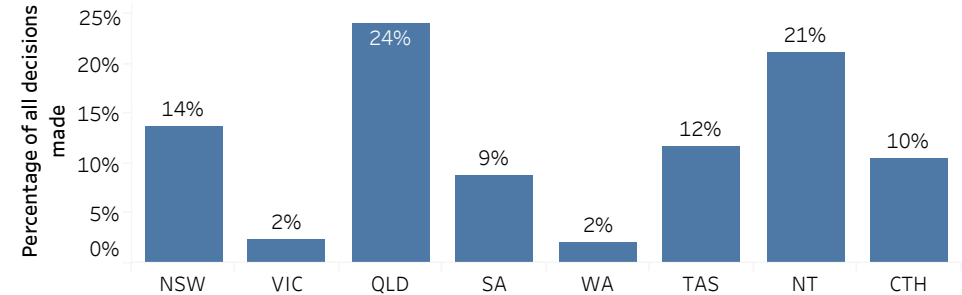## Metric 1: Count of formal applications/decisions by type of applicant

- NSW: 10,233 / 2,943
- VIC: 33,209
- QLD: 12,363
- SA: 7,587 / 3,562
- WA: 17,557
- TAS: 965
- NT: 755
- CTH: 30,297 / 5,253

Legend: Member of the public | Other | Unknown

Y-axis: Number of applications or decisions (0K–40K)

Metric 2: Formal applications received per capita

- NSW: 1.7
- VIC: 5.6
- QLD: 2.6
- SA: 6.6
- WA: 6.8
- TAS: 1.9
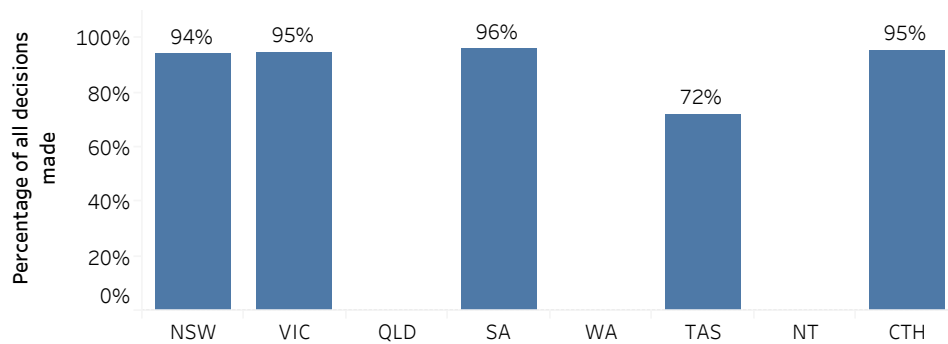- NT: 3.1
- CTH: 1.5

Y-axis: Applications per capita (per 1000 population) (0–8)

Metric 3: Percentage of all decisions made on formal applications/pages where access was granted in full or in part

- NSW: 86%
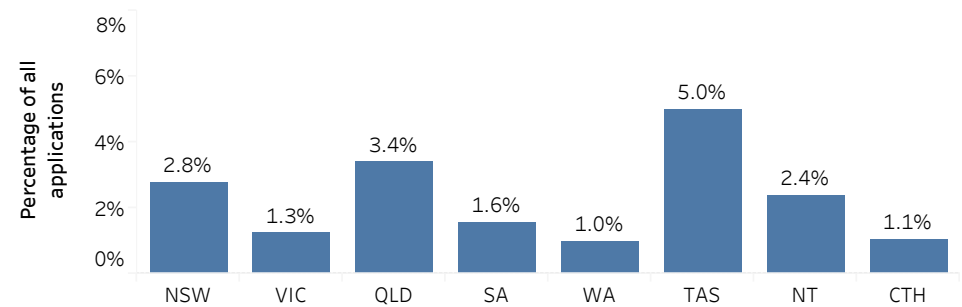- VIC: 98%
- QLD: 76%
- SA: 91%
- WA: 98%
- TAS: 82%
- NT: 67%
- CTH: 90%

Y-axis: Percentage of all decisions made (0%–100%)

Metric 4: Percentage of all decisions made on formal applications/pages where access was refused in full

- NSW: 14%
- VIC: 2%
- QLD: 24%
- SA: 9%
- WA: 2%
- TAS: 12%
- NT: 21%
- CTH: 10%

Y-axis: Percentage of all decisions made (0%–25%)

Metric 5: Percentage of all decisions made within the statutory time frame

- NSW: 94%
- VIC: 95%
- QLD: (no data)
- SA: 96%
- WA: (no data)
- TAS: 72%
- NT: (no data)
- CTH: 95%

Y-axis: Percentage of all decisions made (0%–100%)

Data on the number of decisions made within a jurisdiction's statutory time frame is not available from QLD, WA and the NT.

Metric 6: Percentage of applications received which are reviewed by the jurisdiction Information Commissioner/Ombudsman

- NSW: 2.8%
- VIC: 1.3%
- QLD: 3.4%
- SA: 1.6%
- WA: 1.0%
- TAS: 5.0%
- NT: 2.4%
- CTH: 1.1%

Y-axis: Percentage of all applications (0%–8%)